

# T'S & C'S



## **SECURING YOUR BOOKING**

We are delighted to provisionally hold a booking date for you; however please be advised, should we receive another enquiry during this time we reserve the right to ask you for immediate confirmation in writing, or we may release the date due to popular demand.

## **DEPOSIT & PAYMENT TERMS**

Your booking is only confirmed once we have received your deposit pre-payment, which will be redeemed on the night of your event. The deposit is fully refundable up to 28 days prior to your booking date. Any later than this and we're afraid it becomes non-refundable. The balance is payable on or before the day of your booking. Should the minimum spend not be reached, the balance must be settled on the day.

## **GUEST NUMBERS & PRE-ORDERING**

If you are pre-ordering any food, please confirm final guest numbers at least 10 days before your booking date. Please note that this will be the number charged to your final food bill. Please advise us if your guests have any special dietary requirements

## **SERVICE CHARGE**

For group and event bookings we add a discretionary 12.5% service charge to your final food and drinks bill. By the end of your event we are sure you'll agree our staff deserve it, and if not, please do let us know why.

## **SPECIAL REQUESTS**

Do let us know if you have any particular requests no matter how far-fetched and we will always do our best for you.

